

# HelpPoint Claim Services

## We're here to help — online!

HelpPoint<sup>®</sup>  
Claim Services  
by FARMERS<sup>®</sup>

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HelpPoint<sup>®</sup>  
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Welcome to HelpPoint<sup>®</sup> Claim Services

We're here to help and we will! Our award-winning staff of caring HelpPoint<sup>®</sup> Claim Services professionals is available when you need them, 24 hours a day, seven days a week.

Here on [hpcs.com](http://hpcs.com), you can file a claim, view the status of an existing claim, add information (such as photos and documents) to a claim, find contact information for your claims representative, and much more.

To get started, choose the appropriate option below.

**View Your Claim Status or File a New Claim**

[Already registered and have your unique Security Code? Click here.](#)

If you don't already have a security code, please use one of the options below.

I know my claim number:	I don't know my claim number:	Report a claim:
<p>Claim number: <input type="text"/></p> <p>Claim on my policy: <input type="radio"/> Yes <input type="radio"/> No</p> <p><a href="#">Continue</a></p>	<p>Claim on my Policy: <input type="radio"/> Yes <input type="radio"/> No</p> <p>Claim was reported to: <input type="text"/></p> <p><a href="#">Continue</a></p>	<p><input type="radio"/> Vehicle / Home <input type="radio"/> Glass Damage Only <input type="radio"/> Business <input type="radio"/> Workers Comp</p> <p><a href="#">Continue</a></p>

**Find My Claim Representative**

Enter Your Claim Number:

[Find](#) [Forgot claim number?](#)

**Send Us Documents**

Do you need to send photos or documents for a claim?  
[Send Now](#)

**Contact Tracker**

[Click here](#) to access our handy, downloadable Auto Claim Contact Information Tracker

**We're there when you need us.**

HelpPoint<sup>®</sup>

**Visit [hpcs.com](http://hpcs.com) to learn about your claim self-service options, including:**

- obtain claims representative contact information (including a convenient email address link)
- track your claim status details (see back of brochure for example)
- retrieve service provider information, including auto repair facilities
- and much more!

**It's quick, convenient and always open.**



## Claim Details for Claim #

[View FAQs](#)

Loss Date:	Report Date:	Policy #:	Insured:	Claim Status:
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## Stage in Claim Process for Milestone - Building

Your claim is here.



## Stage in Claim Process for Milestone - Contents

Your claim is here.



✓ - Completed    ★ - In progress

 Overview   **Contacts**   Correspondence   Repairs / Appointment   Payments   E-mail Alerts   EFT Registration

## Loss Information

Property:

Loss:

## Contacts

Name	Role	Claim Type	Phone #	E-mail
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## Correspondence

No documents found for the claim

## Repairs

[View Details / Change](#)

## Payments

[View Payments](#)

## E-mail Alerts

You are currently signed up to receive claim related alerts and correspondence documentation to the following E-mail address:

*"Best-in-class customer service is the standard at HelpPoint Claim Services. It's our passion, it's what we do best. That's my personal pledge to you!"*



Bryan Murphy, Chief Claims Officer  
HelpPoint Claim Services

This is just one of the many user-friendly claim self-service tools